

Exodus Help sheet Malaysia Digital Arrival Card

Important: Before you complete the form, please see the information below.

What is the MDAC?

The Malaysia Digital Arrival Card (MDAC) is an online form that all foreign visitors must complete and before entering the country. It is **free** and usually takes around 10 minutes to complete.

Important

- Complete the form within 3 days (72 hours) **before** arriving in Malaysia – the form will not let you do this any earlier.
- Your passport should have at least 6 months validity from the date you arrive in Malaysia
- The MDAC is NOT a visa
- Use only the official Malaysian government website here:
 - o <https://imigresen-online.imi.gov.my/mdac/main>
- Do not pay any website claiming to “process” the form for you. The MDAC is free. Scam websites often charge unnecessary fees.

Before you start

Have these ready:

- Mobile phone or computer with internet access
- Your Passport
- Your Final Joining Instructions
- Your Flight details (If you booked your flights through Exodus, these will be on page 1 of your latest copy of your Final Joining Instructions).

Step-by-step Instructions

1. Open the Website by clicking on the following link: <https://imigresen online.imi.gov.my/mdac/main>
2. You should see a red button saying **REGISTER**. Click **REGISTER**.
3. **Personal Information Section**
The first section is personal information. Enter your personal details in the relevant boxes.
 - a. Please note:
 - i. All sections must be completed.
 - ii. Some sections you can free type, and others have a drop-down selection of multiple choices.
 - iii. You must enter your full name exactly how it is written on your passport, including any middle names.
 - iv. Make sure you enter an email you have access to as you will be sent an email.

4. Traveling Information

The next section is your travel information

- a. Please note:
 - i. Date of arrival and departure - Must be the exact dates you land into Malaysia and the date you fly out of Malaysia.
 - ii. Mode of Travel – Select ‘Air’ as you are arriving by plane.
 - iii. Last Port of Embarkation before Malaysia – Select from the drop-down options, the country you are travelling from immediately before entering Malaysia, for example GBR – United Kingdom.
 - iv. Multiple flights on your journey to Malaysia, enter the number of the flight that first lands you in Malaysia.
 - v. Accommodation of Stay – Select from the drop box, the first option which is ‘HOTEL/MOTEL/REST HOUSE’
 - vi. Address (In Malaysia) – Type in the full address of your **first** night’s stay in Malaysia. The name and address of your first hotel on your Exodus trip can be found on page 2 of your Final Joining Instructions.

5. Verification

To continue to the next page, you will be asked to complete a small task to verify you are human and not a robot!

- a. This is most commonly in the form of a picture with a puzzle piece. Simply drag the arrow to align the puzzle piece into the empty space in the picture.
- b. Once this has been completed, select the blue button that says ‘SUBMIT’.

6. Check your emails

Check your email inbox for your email address that you used for this application.

- a. You should now have an email from **mdac@imi.gov.my**
- b. Scroll to the bottom of this email to find your PIN and make a note of your pin. It will usually be a combination of upper- and lower-case letters.
- c. If you can’t see the email, check your spam/junk folder.

7. Back to your online form

- a. Go back to the Malaysia Digital Arrival Card website and select ‘CHECK REGISTRATION’ at the top of the page.
- b. Enter your passport number, select your nationality, and then enter the PIN that you have been sent via email.
- c. Complete the puzzle verification, just like before, and then click SUBMIT.

8. Confirmation of Submission

After submitting your details, you should see a confirmation screen.

- a. This means your MDAC has been successfully submitted.
- b. You may also see a confirmation number or receipt page.
- c. Save or take a screenshot of this page for your records.
- d. It is recommended to also save or screenshot the confirmation email you will receive.
- e. It is not mandatory, but recommended to print this page for reference to have with you when you travel.

9. On Arrival in Malaysia

- a. When you land in Malaysia, Immigration officers may ask to see confirmation of your MDAC.
- b. This can be:
 - i. MDAC confirmation email (**from mdac@imi.gov.my**) on your phone
 - ii. Or printed